

INSTRUCTIONS: Instructions: Review the following triggers and note any keywords that resonate with you—whether it's a person, thought, or event. Recognizing and understanding these triggers can be a crucial step toward resolving conflicts. Conflicts often arise from task-based or relational issues. Task-based conflicts tend to be productive, while relationship-based conflicts are usually destructive. However, conflicts are often complex and multifaceted, without a single identifiable source.

PRACTICE MAKES PERFECT

Here is a list of 75 reasons for conflict, categorized to help you identify and address unresolved issues:

TASK-RELATED CAUSES

- 1. Competing goals
- 2. Incompatible interests
- 3. Differing principles
- 4. Incongruent values
- 5. Disagreement about strategy
- 6. Disagreement about execution
- 7. Diverse perspectives
- 8. Lack of focus
- 9. Unclear objectives
- 10. Poor planning
- 11. Missed deadlines

EXTERNAL INFLUENCES

- 12. Struggle for resources
- 13. Limited resources
- 14. A failing project
- 15. Win-lose scenarios
- 16. Disgruntled customers
- 17. Budget allocations
- 18. Lack of information
- 19. Interdependence
- 20. Ineffective processes

EMOTIONAL TRIGGERS

- 21. Mixed feelings
- 22. Expectations
- 23. Prejudices
- 24. Perception of injustice
- 25. Jealousy
- 26. Retaliation
- 27. Anger
- 28. Nonverbal signals triggering "fight or flight"
- 29. Stress build-up
- 30. Burnout
- 31. Fear
- 32. Power dynamics
- 33. Harsh feedback
- 34. Feeling unappreciated
- 35. Lack of trust
- 36. Distrust
- 37. Dissatisfaction
- 38. Feeling judged
- 39. Being isolated

BEHAVIOURAL ANTECEDENTS 58. Abusing authority 59. Desire to be "right" 40. Miscommunication 41. Risk-aversion 60. Overdependence on others 42. Self-centeredness 61. Blaming or pointing fingers 43. Sarcasm 62. Power struggles 44. Competitive culture 63. Interrupting 45. Competitive personality 64. Accusing 65. Rudeness 46. Demeaning language 66. Unreliable behaviour 47. Patronizing language 48. Condescending language 67. Failing to share credit 49. Undermining expertise 68. Micromanaging 50. Arrogance 69. Incompetence 51. Assumptions 70. Complaining 52. Complacency 71. Slow to adapt 53. Hostility 72. Not walking the talk 73. Questioning others' motives 54. Passive-aggressive behaviour 55. Avoiding conflict 74. Assuming the worst of others 56. Perfectionism 75. Assuming the best of self 57. Inconsiderate behaviour

- Which of these triggers affect you personally?

Reflective Questions

- What irritates you?						
- Which causes of conflict are most common in your family?						
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- Which of these are common at work or among your friends?					